

Scrutiny Report



Performance Scrutiny Committee - Partnerships

Part 1

Date: 9 January 2019

Subject Public Services Board - Well-being Plan Mid-Year Update

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The following people have been invited to attend for this item:

Intervention:	PSB Intervention Lead Invitee:
The Newport Offer	Will Godfrey (Newport City Council)
Strong Resilient Communities	Supt Ian Roberts (Gwent Police) Nicola Prygodzicz (ABUHB)
Right Skills	Gary Handley (Coleg Gwent)
Green & Safe Spaces	Huw Jakeway (South Wales Fire and Rescue Services)
Sustainable Travel	Will Godfrey (Newport City Council)

Section A – Committee Guidance and Recommendations

1 Recommendations to the Committee

The Committee is asked

1.1 To consider the following Public Services Board Well-being Plan Delivery Progress Updates for Quarter 2

- **Appendix 1:** Sustainable Travel;
- **Appendix 2:** Green and Safe Spaces;
- **Appendix 3:** Right Skills;
- **Appendix 4:** The Newport Offer;
- **Appendix 5:** Strong Resilient Communities;

and determine if it wishes to make any comments to the Public Services Board.

1.2 To note the minutes of the Public Services Board held on 11 December, attached as **Appendix 6**.

2 Context

Well-being Assessment

- 2.1 The statutory guidance on the Well-being of Future Generations (Wales) Act 2015 (WFG Act) 'Shared Purpose – Shared Future' sets out a requirement for each Public Services Board (PSB) to prepare and publish an assessment of the state of economic, social, environmental and cultural well-being in its area no later than a year before it publishes its local well-being plan. One Newport PSB published its Local Well-being Assessment (now called the Community Well-being Profile) on 3 May 2017 and Members may recall that the Committee received it for information on 26 July 2017, as required by the statutory guidance.

Well-being Plan

- 2.2 The Guidance also requires that the Local Well-being Plan must be published no later than 12 months following each local government ordinary election. The Committee may recall receiving the Consultation draft of the Local Wellbeing Plan on 10 January 2018 and submitted its consultation response. Following the consultation, proposed amendments were presented to the PSB and agreed on 13 March 2018. The PSB agreed the final version of the Well-being Plan 2018-23 at the meeting on 1 May 2018 and in accordance with the statutory requirement that the PSB sends a copy of the final report to the Council's designated Scrutiny Committee for Partnerships this Committee received the final Plan at its meeting on 20 June for information. *(For information, a link to the Well-being Plan 2018-23 is provided in Section 8 of this report in the Background Papers.)*

Briefing upon Well-being Plan and Well-being Assessment

- 2.3 Members of the Committee may recall the recent Briefing provided upon Well-Being Plan and Well-Being Assessment Update in November 2018. *(For ease of reference, a link to the Briefing is provided in Section 8 of this report in the Background Papers.)*

Mid-Year / Quarter 2 Update

- 2.4 The Public Services Board noted the Quarter 2 Update reports from Intervention Leads on progress in delivering the Local Well-being Plan at its meeting on 11 December 2018.

*A link to the Agenda of the PSB meeting held on 11 December 2018 is provided in Section 8 of this report in the Background Papers. The minutes are attached as **Appendix 6** to this report for noting.*

- 2.5 This is the first report from the PSB reporting progress on delivery of the Well-being Plan to this Scrutiny Committee at the Mid-Year point, and a Year End report will also be submitted for scrutiny later in the year. It should be stressed that as this is the initial report, each intervention is at different stages, and while some interventions are narrative based, the development of a dashboard for each intervention, in line with the example provided for Sustainable Travel in Appendix 1 is planned for future reports.
- 2.6 The following PSB Intervention Leads/Sponsors have been invited to attend for the related cross-cutting interventions below:

Intervention:	PSB Intervention Lead and Invitee:
Sustainable Travel	Will Godfrey (Newport City Council)
Green & Safe Spaces	Huw Jakeway (South Wales Fire and Rescue Services)
Right Skills	Gary Handley (Coleg Gwent)
The Newport Offer	Will Godfrey (Newport City Council)
Strong Resilient Communities	Supt Ian Roberts (Gwent Police) Nicola Prygodzicz (ABUHB)

- 2.7 The Committee is advised that while the Intervention Leads are Public Services Board Members, most have not attended Scrutiny Committee previously. Although the Intervention Leads are from individual organisations, they have been invited as the Lead(s) for the specific Intervention they are leading on in partnership as Public Services Board Members and scrutiny questions should focus on their related partnership Intervention and not on individual organisations.

Performance Reporting

- 2.8 A Delivery and Performance Framework is in place to monitor performance going forward and is currently being reviewed to ensure:

- The sustainable development principle (long term; prevention; integration; collaboration; involvement of the Wellbeing of Future Generations (Wales) Act is being considered in the reporting process;
- A consistent approach for performance monitoring is being adopted across Gwent.

Full performance reporting in line with the review will commence from the end of quarter 3, while for Quarter 2 a progress summary of each of the interventions is reported in the Appendices listed in Section 3 below.

- 2.9 The Committee's attention is also drawn to Section 7 of this report upon the Wellbeing of Future Generations (Wales) Act, which has been developed in recent training by the Performance Team and now includes examples of the types of questions to assess whether the five ways of working are being considered.

3 Information Submitted to the Committee

- 3.1 The following are attached to for the Committee's consideration:

a) The Public Services Board Well-being Plan Progress Summaries for Quarter 2:

- **Appendix 1:** Sustainable Travel;
- **Appendix 2:** Green and Safe Spaces;
- **Appendix 3:** Right Skills;
- **Appendix 4:** The Newport Offer;
- **Appendix 5:** Strong Resilient Communities;

b) The Minutes of the Public Service Board Meeting held on 11 December 2018

- **Appendix 6.**

4. Suggested Areas of Focus

4.1 Role of the Committee

The role of the Committee in considering the report is to:

- Take a look back at how the Partnership has performed in its delivery of the Well-being Plan up to the end of Quarter 2;
- Assess and make comment on:
 - How well the PSB has delivered as a collaborative partnership on its objectives;
 - How effectively the Partners on the PSB worked together to deliver the Well-being Plan;
 - Mitigating actions put in place to address risks and not achieving objectives;
 - How the public were engaged with on the Well-being Plan, and how feedback has been used.
- In drawing its conclusions, the Committee should assess:
 - What was the overall conclusion on the information contained within the reports?
 - Is the Committee satisfied that it has had all of the relevant information to base a conclusion on the delivery of the Well-being Plan at the Mid-Year point?
 - What is its view upon the proposed development of a dashboard for each intervention in line with the example provided for Sustainable travel in Appendix 1?
 - Does the Committee wish to make any Comments to the Public Services Board?

4.2 Suggested Lines of Enquiry

In evaluating the delivery of the Well-being Plan at the Mid-Year stage, the Committee may wish to explore some of the following areas of focus which have been adapted from the Welsh Government Guidance on Scrutiny of the PSB relating to scrutiny of the Wellbeing Plan:

1. To what extent have actions been delivered within the timescales specified? How much progress has been made towards delivery of the Well-being Plan? How far have the PSB's expectations been met?
2. How effectively has the partnership worked together to achieve its objectives? What lessons has the PSB learned as a result of progress to date and how will they be fed back into the planning cycle?
3. What have been the resource implications of delivering on the Well-being Plan? How has working as a partnership maximised the resources available?
4. How has delivery as a partnership impacted on the delivery of the Well-being Plan in line with the sustainable development principles? What difference has working in partnership made to delivery?
5. What unintended consequences have arisen from delivering against the Well-being Plan up to Quarter 2? What are the main factors that have impacted upon delivery?
6. How is service user experience being used to assess performance of the partnership's delivery? What other methods are being used to evaluate effectiveness and impact of the Wellbeing Plan?

Section B – Supporting Information

5 Supporting Information

- 5.1 The Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards issued by Welsh Government in August 2017 states that:

“Research into the practice of collaborative or joint scrutiny in England and Wales identifies that arrangements are effective when they demonstrate the following characteristics:

Characteristics of effective partnership scrutiny:

- Scrutiny regards itself as a form of ‘critical friendship with positive intent’ in which scrutiny practitioners act as advocates for the success of joint working.
- Collaborative performance is evaluated from the citizen’s perspective.
- Strong efforts are made to understand the complexity of partnership arrangements and to facilitate learning about the culture and assumptions of different organizations.
- Scrutiny creates positive expectations by focussing on issues regarded as useful to the partnership or where there is consensus that ‘things need to change’.
- Scrutiny demonstrates intellectual independence and investigative rigour in all of its activities.
- Scrutiny demonstrates a positive impact by developing clear, timely, evidence-based recommendations aimed at enhancing collaborative performance.
- Scrutiny critically evaluates its own performance utilising partnership perspectives.

5.2 A link to the full Welsh Government Guidance is included in Section 8 of this report in the Background Papers for Members' information.

6 Links to Council Policies and Priorities

Well-being Objectives	Promote economic growth and regeneration whilst protecting the environment	Improve skills, educational outcomes & employment opportunities	Enable people to be healthy, independent & resilient	Build cohesive & sustainable communities
Corporate Plan Commitments	Thriving City	Aspirational People		Resilient Communities
Supporting Function	Modernised Council			

7 Wellbeing of Future Generations (Wales) Act

7.1 The Committee's consideration of the Well-Being Plan delivery up to Quarter 2 should consider how the Public Services Board is maximising its contribution to the five ways of working. The following are examples of the types of questions to consider:

5 Ways of Working	Types of Questions to consider:
Long-term The importance of balancing short-term needs with the need to safeguard the ability to also meet long-term needs.	What long term trends will impact upon the delivery of the Well-being Plan?
	How will changes in long term needs impact upon the delivery of the Well-being Plan in the future?
Prevention Prevent problems occurring or getting worse.	What issues are facing the PSB's service users at the moment?
	How is the PSB addressing these issues to prevent a future problem?
Integration Considering how public bodies' wellbeing objectives may impact upon each of the well-being goals, on their other objectives, or on the objectives of other public bodies.	Are there any other organisations providing similar / complementary services?
	How does the PSB's performance upon the delivery of the Well-being Plan impact upon the services of other public bodies and their objectives?
Collaboration Acting in collaboration with any other person (or different parts of the organisation itself).	Who has the PSB been working with to deliver the Interventions in the Well-being Plan?
	How is the PSB using the knowledge / information / good practice of others to inform / influence delivery of the Well-being Plan?
Involvement The importance of involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.	How has the PSB sought the views of those who are impacted by the delivery of the Well-being Plan?
	How has the PSB taken into account the diverse communities in decision making?

8. Background Papers

- [Welsh Government Guidance - Shared Purpose - Shared Delivery](#)
- [Welsh Government Guidance for Local Authority Scrutiny Committees on the Scrutiny of Public Services Boards](#) (Issued August 2017)
- [One Newport Public Service Board Wellbeing Plan 2018/23](#)
- [Report to the Public Services Board held on 11 December 2018 \(Report for Agenda Item 7 refers\)](#)
- [Well-being Plan and Well-being Assessment Update](#)
- [The Essentials - Wellbeing of Future Generation Act \(Wales\)](#)
- [Corporate Plan 2017-22](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 26 July 2017](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 10 January 2018](#)
- [Minutes of the Performance Scrutiny Committee - Partnerships Meeting on 20 June 2018](#)

Report Completed: 31 December 2018